

# Sustainable Cencosud

A business connected to our environment and adaptable to the challenges of the future



## **Editorial** In the third quarter, the Corporate 2023 Sustainability

Report was published, complementing the Company's Integrated Report. This document informs Cencosud stakeholders about ESG (Environmental, Social, and Governance) performance. The publication of the new Code of Ethics stands out, integrating issues of Sustainability, Diversity and Inclusion,

and Human Rights. Additionally, the consolidation of the "CencoMujeres" Program is highlighted, benefiting 221 women leaders in its third edition. In the Product area, the "Mundo Circular" initiative was launched in 20 supermarket stores in Chile. Finally, in the Planet pillar, progress was made in food waste management, rescuing 1,060 tons of

food. This reflects Cencosud's commitment to continuous improvement in Corporate Governance, the promotion of female leadership, responsible sourcing, and environmental care.

Let us continue working together to build a more sustainable future. María Soledad Fernández

Corporate Manager of Investor Relations and Sustainability Cencosud

**#Cencosud CorporateGovernance Publication of the 2023 Sustainability Report** 



in the countries where it operates and its business units through four pillars: Corporate Governance, People, Planet, and Product. **Publication of the new Code of Ethics incorporating** This document serves as an internal

As a complement to our 2023 Integrated

Report, we published this document, verified

by Deloitte Chile, to report on our ESG

performance. It highlights the Sustainability

management that Cencosud promotes

#### under the motto "Always doing the right thing." The code was presented in a meeting led by the Chairman of the Board, Mr. Julio Moura, and the CEO, Mr.

As of 3Q-24, over 22,000 employees in

Chile have signed the new Code.

businesses

Rodrigo Larraín, along with executives and employees from Argentina, Brazil, Chile, Colombia, Peru and Uruguay. To support this milestone, the regional campaign "Together We Comply" was launched, presenting a set of procedures and best practices adopted to identify and classify operational and legal risks in our Company.

coexistence guide promoting healthy

and respectful work environments



leaders

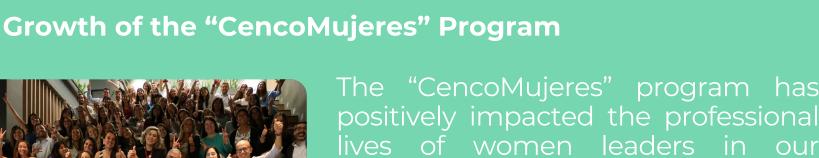
experience

6

corporate

our

offices,



#CencosudPeople

#### leveraging skills of mentors who share their knowledge and guide mentees in



**Program figures** 

since its launch

in 2022

networking, exchanging perspectives and ideas, and prepares them to take on new challenges in the Company. Leaders **Country** Year 24 2022 190 6 2023

and

the

their professional development and

leadership. This program facilitates

**Promoting Circul** Paris Chile Ropa

	#CencosudPlanet
Circularity	
e Ropa X Ropa Program	MODA CIRCULAR
January to July 2024:	

221

2024

## Recycling campaigns "Reciclatón" and "Recicambio" in Peru



awareness activities

Programs to address food waste

Food Pre-Waste Reduction Program



**58 TONS** 

collected

These campaigns involved customers

and the public, who brought recyclable



Customers participating in the recycling initiative

In the pre-waste stage and thanks to our

partnership with **Cheaf\***, we have prevented the

disposal of fruits, vegetables, dairy, baked goods,

cold cuts, cheeses, and prepared dishes in

**315** 

Jumbo, Santa Isabel,

and Spid stores

\*Note: Cheaf is an app available in Chile that can be downloaded

products

rescued

optimal condition for consumption.

11 months after its implementation,

on your mobile phone to join the food rescue effort.

jan - sept

2023 vs jan -

sept 2024

% Change

26%

-62%

-21%\*

-27%

-12%

Country

Brasil

Chile

Perú

Total

During the first half of 2024, there was an increase due to

Argentina

Colombia

we have achieved:

2024

(jan - sept)

Tons

580

76

275

91

345



"Rescate de Alimento" Program

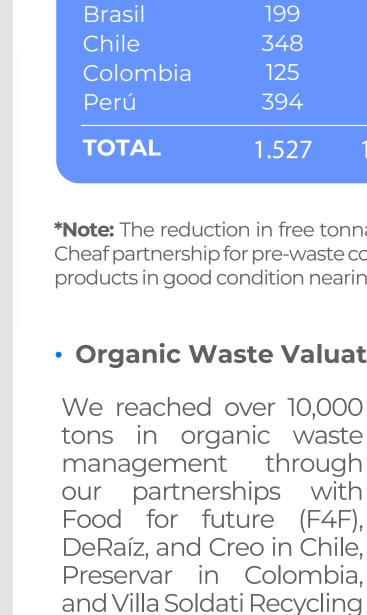
2023

(jan - sept)

Tons

462

cheaf



Center in Argentina.

Country

Argentina

1.368 -10% \*Note: The reduction in free tonnage delivery in Chile is due to the implementation of the Cheaf partnership for pre-waste commercialization. Through this app, customers can access products in good condition nearing expiration at a lower cost. Organic Waste Valuation Program

**Tons** (jan - sept 2024)

9.415

270

1.083

3.261

0

14.557

**Valorization** 

Animal food and Composting

Animal food and Composting

### higher consumption of refrigerant gases in Argentina and Brazil, as well as increased fuel consumption for mobile sources in Brazil.

**Measuring to Reduce Our Impact** 

with

 Launch of "Mundo Circular" Jumbo stores. These include: Two categories of products raised on larvae that partnership with DeRaíz: consume organic waste, in partnership with Food for

"De la mano con los nuestro" Program

For the second consecutive year, Wong supermarkets

promoted the consumption of locally sourced products in

partnership with suppliers certified for their good practices.

in sales volume

future (F4F):

• Fish: trout

Since its launch:

+23%

incremental sales

Chicken eggs

We highlight trout in the fish section, recognized for their quality and production standards, backed by Best Aquaculture Practices (BAP) and Aquaculture Stewardship Council (ASC) certifications.

Gardening soil

and substrates

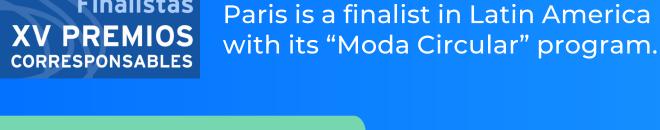
new jobs created

30 graduates received

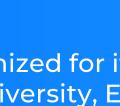
their diploma in 2024

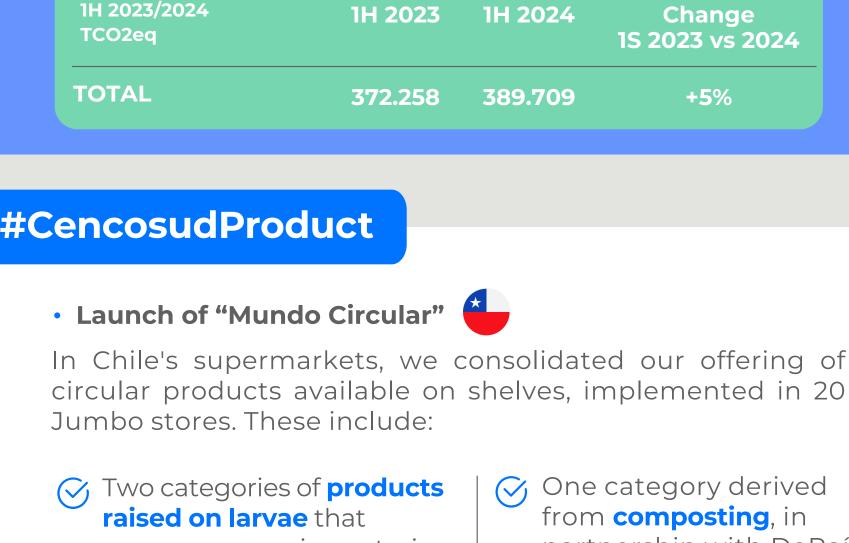
Strategic Retail Management **Diploma** 

Finalistas









 Completion of a New Edition of "Escuela Proveedores" As part of the "Nuestros Proveedores" program in Chile's supermarkets, we supported small entrepreneurs

in the country by offering favorable

along with marketing actions,

advisory services, and training.

commercial conditions in our stores,

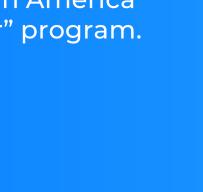
7 internal

mentors



Let's go all out!





vulnerable individuals into the Company.

**Merco Talent Ranking** Cencosud Chile ranks 1st as the best company for attracting and retaining talent in the "Corporate Holding Sector." **Corresponsables Award** 

#Recognition

**Integrative Companies Award**